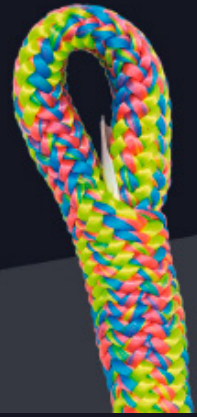


Courant



PRODUCT RECALL

SPLICED KALIMBA



PRODUCT RECALL NOTICE

KALIMBA Ropes with Spliced Terminations

COURANT is recalling all spliced KALIMBA ropes after identifying a safety defect in the spliced terminations. For the U.S. market, Wichard Groupe North America (WGNA) will apply Courant's recall instructions as the U.S. importer. Please act immediately on the instructions below.

Part Numbers Impacted: MH730JZC045, MH730JZC050, MH730JZC060, MH730MCC045, MH730MCC050, MH730MCC060 plus any additional Kalimba spliced under Courant splicing protocols prior to June 15, 2026.

Required Actions — Effective Immediately

1. Do not inspect, repair, re-splice, test or destroy the affected ropes. Return your rope in accordance with Courant's recall instructions as communicated here. Do not ship products to Courant in France.
2. [Click here](#) to complete the required form and initiate your return.
3. Within the return form you will select your replacement product, and your submission will generate a pre-paid shipping label via email from WGNA.
4. After submitting the form, please allow up to 48 hours to receive your Confirmation Email from WGNA. This email will contain both your pre-paid shipping label and your assigned Return Authorization (RA#). Please clearly write this number on the outside of your return package so we can match it to your order and ship your selected replacement product.
5. This email will be sent from safety@wichardgroupe.us.

Replacement Options

We are offering affected customers a choice of two replacement options:

1. **Fast replacement:** for customers who do not want to wait for the new splice. Options include 11.7mm KOMORA or 12.1mm KANOPA rope (60m length, single splice), 11.5mm SQUIR rope (60m length, no splices), or a CROSS PRO bag (54L, random color).
2. **Like-for-like replacement:** a spliced 11.9mm KALIMBA rope with the new-generation splice, supplied as an exclusive pack. The new splice is still being finalized, so we cannot yet confirm an availability date. Returned stock will be given priority for replacement with the new splice as soon as it is available.

A notice explaining these options has been published on the Courant social media channels.

Please email safety@wichardgroupe.us to confirm receipt of this notice and raise any questions or individual cases.

Contact

- Recall FAQs from Courant: [CLICK HERE](#)
- Complete the recall form for case registration: [CLICK HERE](#)
- For technical inquiries, contact the COURANT Safety & Quality Team: safety@mycourant.com
- For recall questions or instructions, contact WGNA: safety@wichardgroupe.us

Thank you for your prompt cooperation and support.



Wichard Groupe North America
42 Whitecap Drive, North Kingstown RI 02852
(401) 683-5055 | safety@wichardgroupe.us



Recall Form